

What to Expect

At Bright Horizons at Los Angeles Hope Street, your child will be safe, well cared for, loved, and supported by our skilled teachers. Our carefully crafted back-up care program offers age-appropriate programs to encourage curious, happy, and confident children at every age and stage.

Our center has been welcoming families since 1995 for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, and many other events for children ages 6 weeks to 12 years.

If you would like a virtual visit prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 213-623-0072 or hopestreet@brighthorizons.com.

Health & Safety

At Bright Horizons your child's health, safety, and wellness is our top priority. We continually monitor state and local public health guidelines, consult with our medical experts, and use our considerable experience to guide our practices. We're prepared to respond quickly and adjust those health and safety practices as needed, to ensure children, families, and teachers are protected.

Designed for the well-being of staff, children, and families

- Frequent cleaning and disinfecting of high-touch surfaces, toys, and soft items
- Strict handwashing and sanitary policies to prevent the spread of illnesses
- Safety and security procedures designed to keep our families and staff protected
- Secure entrances to all centers
- Curriculum that emphasizes healthy practices for children

What to Bring

Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: <u>backup.brighthorizons.com/account/login</u>, and will need to be submitted along with your child's health and immunization records.

Meals & Snacks

Children ages 2+ in our care are provided a morning and afternoon snack consisting of a fruit, vegetable, protein or carbohydrate, and milk. Lunch items should be brought in from home, ready to serve, and stored in a bag with ice packs, as needed. *Please note when packing your child's lunch that our center is nut-safe. This includes nut items and food items produced in a factory with nuts present.* In our infant classroom there is a fridge available for bottles; all bottles are to be prepared at home and will be warmed using a water bath method.

Items From Home

- Spare clothing
- Diapers and wipes (as needed)
- Crib-sized sheet and blanket for rest time (optional provided if needed)
- Favorite toy, book, etc. to ease the drop-off transition or for rest time
- Ready-to-eat lunch and pre-made bottles (as needed)



Center Location

Bright Horizons Los Angeles Hope Street is located in the KPMG building (550 South Hope Street).

Driving Directions: From either direction on the 110 freeway, get off on 6th street and immediately move to the far left lane. At the 3rd signal, turn left onto Hope Street which is right after you pass the Standard Hotel. Hope Street is a short cul-de-sac that runs into Los Angeles County Library; we are in the KPMG building, on the right hand side of the cul-de-sac.

Parking: There is a parking lot available for our building; it is the last driveway on the right hand side (lot is underground). Please take ticket and bring it to our suite to validate. We are able to validate for the first 30 minutes at drop off and pick up.

Take the elevator from parking to level T. Exit left out of the elevator and proceed straight to the doors that leads outside. Once outside on the terrace level, our door will be immediately on the left.

Our Staff



Samantha, Center Director

I have a Bachelor of Arts degree Early Childhood Education with a specialization in Trauma Studies and a Master of Arts in Child Development with a focus on Leadership in Education and Human Services from Pacific Oaks College School of Education. I love working at Bright Horizons because of all the relationships I have made and I am very excited to make partnerships with you!

In education since: 2008



Lisa, Assistant Director

I grew up in San Diego and earned a Bachelor's in Early Childhood Education and Family Development from San Diego State University in 2019. I started working at Bright Horizons as a teacher in 2016. My love of learning and teaching continues to motivate me in becoming a better educator and nurturing positive relationships with children and their families.

In education since: 2016

Our Teaching Staff

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. Through *Discovery Driven Learning*™, our teaching and learning framework, these talented educators focus on children's unique interests while supporting today's big milestones and tomorrow's success. We support our educators with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

Bright Horizons at Los Angeles Hope Street

550 South Hope Street, T-235 Los Angeles, CA 90071 (213) 623-0072 | hopestreet@brighthorizons.com

For *Bright Horizons Back-up Care*™ reservations:

- Visit | backup.brighthorizons.com
- Call | 877.BH.CARES (242-2737)
- Download | Search "Bright Horizons" in the App Store/Google Play to find our Back-Up Care app





