



Bright Horizons at Chicago West Loop

What to Expect

At Bright Horizons at Chicago West Loop, your child will be safe, well cared for, loved and supported by our skilled teachers. Our carefully crafted back-up care program is there for every step, with age appropriate programs to encourage curious, happy, and confident children at every age and stage.

Our center has been welcoming families since 1995 for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, sports camps and many other events for children from 6 weeks to 12 years of age.

If you would like a virtual visit prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 312-876-8687 or westloop@brighthorizons.com.

Health & Safety

Bright Horizons is trusted by parents around the country to care for their children. We've implemented enhanced COVID-19 safety protocols to ensure that all of our health and safety practices in every center are informed by guidance from the CDC and state and local municipalities, and have the well-being of children, families, and staff at their core.

Enhanced Operating Protocols

- ▶ Nonessential visitors are not permitted in the center
- ▶ Posted health notice restricting entry
- ▶ Drop-offs/pick-ups are restricted to the lobby or outside the center
- ▶ Reduced class sizes – determined with reference to applicable local guidance
- ▶ Consistent groupings in separate classrooms
- ▶ Outdoor time limited to one group at a time, with limited back-to-back use of the play area

Enhanced Health and Hygiene Protocols

- ▶ Daily temperature and health check conducted on arrival
- ▶ Social distancing is practiced as much as possible
- ▶ Bright Horizons staff wear face masks/coverings
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and laundered items
- ▶ Enhanced COVID-19 exclusion policy restricting center access in the event of a suspected or known exposure

What to Bring

Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: backup.brighthorizons.com/account/login, and will need to be provided along with your child's Illinois Child Health Examination Form and birth certificate (a requirement in the city of Chicago).

Meals & Snacks

Children in our care are provided, breakfast, lunch and snacks (morning and afternoon) consisting of a fruit, vegetable, protein or carbohydrate and milk. In our infant classroom there is a fridge available for bottles; all bottles must be prepared by staff, with the exception of breast milk. Bottles will be warmed using a water bath method. *Please note, formula must be sealed and opened by staff, and we have a nut free environment.*

Items From Home

- ▶ 2 -3 sets of extra clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Child sized blanket
- ▶ Favorite toy, book, etc. to ease the transition or for rest time
- ▶ 3-4 clean bottles (*as needed*)



Center Location

Our center is located on the northeast corner of Clinton St (540 W) and Monroe St. (100 S) in Downtown Chicago, aka, The West Loop.

Our entrance (store front entrance on ground level) faces Clinton St, near the intersecting streets. Look for the frosted glass door with the buzzer. Please note, there are signs to indicate the center's entrance.

Parking: There is a parking structure in the 500 W. Monroe building. Parents/guardians are provided in & out vouchers; if their stay in the garage is less than thirty minutes parking is free.

Our Staff



Parents have called **Bright Horizons**[®] teachers “amazing” and “magical” for their remarkable ability to figure out what makes each child tick, and then zero in on those very things to support developmental milestones and ordinary moments.

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. By focusing on children’s unique interests, these talented educators work alongside children to support today’s big milestones and tomorrow’s success.

We support them with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

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(312) 876-8687 | westloop@brighthorizons.com

For *Bright Horizons Back-up Care*[™] reservations

- ▶ **Visit** | backup.brighthorizons.com
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search “Bright Horizons” in the App Store/Google Play to find our app

