



Bright Horizons at Chicago West Loop

What to Expect

At Bright Horizons at Chicago West Loop, your child will be safe, well cared for, loved, and supported by our skilled teachers. Our carefully crafted back-up care program offers age-appropriate programs to encourage curious, happy, and confident children at every age and stage.

[View our virtual tour!](#)

Our center has been welcoming families since 1995 for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, and many other events for children ages 6 weeks to 12 years.

If you would like a virtual visit prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 312-876-8687 or westloop@brighthouse.com.

Health & Safety

Bright Horizons is trusted by parents around the country to care for their children. We've implemented enhanced COVID-19 safety protocols to ensure that all of our health and safety practices in every center are informed by guidance from the CDC and state and local municipalities, and have the well-being of children, families, and staff at their core.

In response to the ongoing challenges of COVID-19, we are practicing the following enhanced protocols at our centers:

- ▶ Daily health checks required prior to care, which must include a temperature check of each household member to ensure that no one in the household has a fever. Anyone with symptoms, or known exposure, will be excluded.
- ▶ Only essential or authorized visitors permitted inside
- ▶ Outdoor time with limited back-to-back use of the play area
- ▶ All staff, adults, and parents in the center wear masks
- ▶ Children 2+ strongly recommended to wear masks
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and laundered items
- ▶ Enhanced COVID-19 exclusion policy restricting center access in the event of a suspected or known exposure
- ▶ All staff members strongly encouraged to be vaccinated or undergo weekly COVID-19 testing

What to Bring

Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: backup.brighthorizons.com/account/login, and will need to be submitted along with your child's Illinois Child Health Examination Form and birth certificate (a requirement in the city of Chicago).

Meals & Snacks

Meals & Snacks For children 10 months and older families can choose to participate in our snack/lunch program (consisting of a combination of fruit, vegetable, protein or carbohydrate, and milk). Catered lunch must be purchased: \$5/child under 6, and \$6/ child 6-12 years; or families have the option to take their child out for lunch. If a family chooses to provide food instead, then they must follow guidelines. For children under 2 years, all food provided must be store bought/sealed and ready to eat. *Please note: our center is a nut safe environment and we ask you not to pack any nut items for your child.* Infant bottles cannot come prepared (it's a Chicago regulation), unless it is breast milk. Formula needs to be brought sealed and will be prepped onsite; a fresh bottle is needed for each feeding.

Items From Home

- ▶ 2 -3 sets of extra clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Child-sized blanket
- ▶ Favorite toy, book, etc. to ease the drop-off transition or for rest time
- ▶ 3-4 clean bottles (*as needed*)



Center Location

Our center is located on the northeast corner of Clinton St (540 W) and Monroe St. (100 S) in Downtown Chicago, aka, The West Loop.

Our entrance (store front entrance on ground level) faces Clinton St, near the intersecting streets. Look for the frosted glass door with the buzzer. Please note, there are signs to indicate the center's entrance.

Parking: There is a parking structure in the 500 W. Monroe building. Parents/guardians are provided in & out vouchers; if their stay in the garage is less than thirty minutes parking is free.

Our Staff



Jenny, Center Director

I love Bright Horizons because I believe in the quality of care that they provide for children and families that they serve. I believe that we touch many lives while working in back-up care. I have always wanted to have an impact on children's lives. Children are my passion and my weakness. Especially in times like the world is going through, our children need a safe place where they can be unique individuals that express themselves and feel safe.

In education since: 1997

Our Teaching Staff

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. Through *Discovery Driven Learning*[™], our teaching and learning framework, these talented educators focus on children's unique interests while supporting today's big milestones and tomorrow's success. We support our educators with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

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500 West Monroe Street Chicago, IL 60661
(312) 876-8687 | westloop@brighthorizons.com

For *Bright Horizons Back-up Care*[™] reservations:

- ▶ **Visit** | backup.brighthorizons.com
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search "Bright Horizons" in the App Store/Google Play to find our Back-Up Care app

