



Bright Horizons at San Francisco California Street

What to Expect

At Bright Horizons at San Francisco California Street, your child will be safe, well cared for, loved and supported by our skilled teachers. Our carefully crafted back-up care program is there for every step, with age appropriate programs to encourage curious, happy, and confident children at every age and stage.

Our center has been welcoming families since 1996 for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, and many other events for children from 3 months to 12 years of age.

If you would like a virtual visit prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 415-392-7531 or californiastreet@brighthorizons.com.

Health & Safety

Bright Horizons is trusted by parents around the country to care for their children. We've implemented enhanced COVID-19 safety protocols to ensure that all of our health and safety practices in every center are informed by guidance from the CDC and state and local municipalities, and have the well-being of children, families, and staff at their core.

Enhanced Operating Protocols

- ▶ Nonessential visitors are not permitted in the center
- ▶ Posted health notice restricting entry
- ▶ Drop-offs/pick-ups are restricted to the lobby or outside the center
- ▶ Reduced class sizes – determined with reference to applicable local guidance
- ▶ Consistent groupings in separate classrooms
- ▶ Outdoor time limited to one group at a time, with limited back-to-back use of the play area

Enhanced Health and Hygiene Protocols

- ▶ Daily temperature and health check conducted on arrival
- ▶ Social distancing is practiced as much as possible
- ▶ Bright Horizons staff wear face masks/coverings
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and laundered items
- ▶ Enhanced COVID-19 exclusion policy restricting center access in the event of a suspected or known exposure

What to Bring

Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: backup.brighthorizons.com/account/login, and will need to be provided along with child's health and immunization records.

Meals & Snacks

Children in our care are provided a morning and afternoon snack consisting of a fruit, vegetable, protein or carbohydrate and milk. Lunch items should be brought in from home ready-to-serve and stored in a bag with ice packs, as needed. *Please note when packing your child's lunch that our center is nut-safe; this includes nut items and food items produced in a factory with nuts present.* In our infant classroom there is a fridge available for bottles; all bottles are to be prepared at home and will be warmed using a water bath method.

Items From Home

- ▶ Spare clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Crib or cot sheet and Blanket for rest time
- ▶ Favorite toy, book, etc. to ease the transition or for rest time
- ▶ Packaged lunch and bottles (*as needed*)



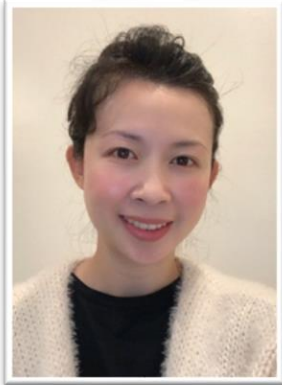
Center Location

Public Transportation: Our center is near the Montgomery BART station.

Walk down Montgomery Street for 4 blocks until you reach Pine Street (you will see a Walgreens on the corner); walk up Pine Street. Beyond the parking entrance for our building is a set of revolving doors that takes you inside. Once in, walk past the Vault restaurant and Starbucks, make a left and you will see the Bay Club. As you walk towards the Bay Club, turn left down the hallway. Pass a set of elevators and walk through the double white doors at the end of the hallway. As you turn the corner to the right, you will see a single door with a small Bright Horizons sign with a buzzer on the right hand wall. Press the buzzer and we will be able to assist you.

Parking: There is parking available in the 555 Parking garage. You will need to enter on Pine Street. We offer a 15 min validation at drop-off and another one at pick-up. Our garage charges \$4 for every 15 minutes with a maximum of \$35/day.

Our Staff



Thanh Pham, Center Director

Thanh moved back to California from Massachusetts and joined the Bright Horizons family in October 2019. She received her B.A in Child and Adolescence Development and M.A in Early Childhood Special Education from San Francisco State University. Driven by her love for working with children, she takes prides in providing the best early education program possible.

In education since: 2006

Our Teaching Staff

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. By focusing on children’s unique interests, these talented educators work alongside children to support today’s big milestones and tomorrow’s success.

We support them with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

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555 California Street San Francisco, CA 94104

(415) 392-7531 | californiastreet@brighthorizons.com

For *Bright Horizons Back-up Care*™ reservations

- ▶ **Visit** | backup.brighthorizons.com
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search “Bright Horizons” in the App Store/Google Play to find our app

