



Welcome to Bright Horizons at Palo Alto

What to Expect

At Bright Horizons Palo Alto, your child will be safe, well cared for, loved, and supported by our skilled teachers. Our carefully crafted back-up care program offers age-appropriate programs to encourage curious, happy, and confident children at every age and stage.

[View our virtual tour!](#)

Our center has been welcoming families since 2000 for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, and many other events for children ages 8 weeks to 12 years.

If you would like a virtual visit prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 650-493-3777 or paloalto@brighthorizons.com.

Health & Safety

At Bright Horizons your child's health, safety, and wellness is our top priority. We continually monitor state and local public health guidelines, consult with our medical experts, and use our considerable experience to guide our practices. We're prepared to respond quickly and adjust those health and safety practices as needed, to ensure children, families, and teachers are protected.

Designed for the well-being of staff, children, and families

- ▶ A daily health check policy that strives to mitigate the spread of illnesses
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and soft items
- ▶ Strict handwashing and sanitary policies to prevent the spread of illnesses
- ▶ Safety and security procedures designed to keep our families and staff protected
- ▶ Secure entrances to all centers
- ▶ Curriculum that emphasizes healthy practices for children

What to Bring

Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: backup.brighthorizons.com/account/login, and will need to be submitted along with your child's health and immunization records.

Meals & Snacks

Preschool & school-age children in our care are provided a morning and afternoon snack consisting of a fruit or vegetable, protein or carbohydrate, and either 1% milk or water. Lunch items should be brought in from home, ready to serve, and stored in a bag with ice packs, as needed. *Please note, our center is a nut-safe environment and we ask you not to pack any nut items (including coconut and items made processed in a facility with nuts) for your child.* In our infant classroom there is a fridge available for bottles; all bottles are to be prepared at home and will be warmed using a water bath method.

Items from Home

- ▶ Spare clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Crib-sized sheet and blanket for rest time
- ▶ Favorite toy, book, etc. to ease the drop-off transition or for rest time
- ▶ Ready-to-eat lunch and bottles (*as needed*)



Center Location

Our center is located in Palo Alto Square off El Camino Real, Building 3. There are parking spaces directly in front of our building entrance for drop-off and pick-up.

We are located in Suite 3-110; there is a buzzer to the right hand side wall that will alert our staff that you are at the center door.

Our Staff



Leah, Center Director

I love Bright Horizons because I am proud to be part of the Early Childhood Education Community that shapes the future generation. Being in my role also provides me an opportunity to partner with families in nurturing their children in all aspects of their development, and inspire other educators in the Early Childhood field.

In education since: 1997

Our Teaching Staff

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. Through *Discovery Driven Learning™*, our teaching and learning framework, these talented educators focus on children’s unique interests while supporting today’s big milestones and tomorrow’s success. We support our educators with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

Bright Horizons at Palo Alto

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For *Bright Horizons Back-up Care™* reservations:

- ▶ **Visit** | backup.brighthorizons.com
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search “Bright Horizons” in the App Store/Google Play to find our Back-Up Care app

