



# Bright Horizons at Los Angeles Hope Street

## What to Expect

At Bright Horizons at Los Angeles Hope Street, your child will be safe, well cared for, loved, and supported by our skilled teachers. Our carefully crafted back-up care program offers age-appropriate programs to encourage curious, happy, and confident children at every age and stage.

Our center has been welcoming families since 1995 for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, and many other events for children ages 6 weeks to 12 years.

If you would like a virtual visit prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 213-623-0072 or [hopestreet@brighthorizons.com](mailto:hopestreet@brighthorizons.com).

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## Health & Safety

Bright Horizons is trusted by parents around the country to care for their children. We've implemented enhanced COVID-19 safety protocols to ensure that all of our health and safety practices in every center are informed by guidance from the CDC and state and local municipalities, and have the well-being of children, families, and staff at their core.

**In response to the ongoing challenges of COVID-19, we are practicing the following enhanced protocols at our centers:**

- ▶ Daily health checks required prior to care, which must include a temperature check of each household member to ensure that no one in the household has a fever. Anyone with symptoms, or known exposure, will be excluded.
- ▶ Only essential or authorized visitors permitted inside
- ▶ All staff in the center wear masks
- ▶ Children 2+ strongly recommended to wear masks
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and laundered items
- ▶ Enhanced COVID-19 exclusion policy restricting center access in the event of a suspected or known exposure
- ▶ All staff members strongly encouraged to be vaccinated or undergo weekly COVID-19 testing

# What to Bring

## Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: [backup.brighthorizons.com/account/login](https://backup.brighthorizons.com/account/login), and will need to be submitted along with your child's health and immunization records.

## Meals & Snacks

Children ages 2+ in our care are provided a morning and afternoon snack consisting of a fruit, vegetable, protein or carbohydrate, and milk. Lunch items should be brought in from home, ready to serve, and stored in a bag with ice packs, as needed. *Please note when packing your child's lunch that our center is nut-safe. This includes nut items and food items produced in a factory with nuts present.* In our infant classroom there is a fridge available for bottles; all bottles are to be prepared at home and will be warmed using a water bath method.

## Items From Home

- ▶ Spare clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Crib-sized sheet and blanket for rest time (*optional – provided if needed*)
- ▶ Favorite toy, book, etc. to ease the drop-off transition or for rest time
- ▶ Ready-to-eat lunch and pre-made bottles (*as needed*)



## Center Location

Bright Horizons Los Angeles Hope Street is located in the KPMG building (550 South Hope Street).

Driving Directions: From either direction on the 110 freeway, get off on 6th street and immediately move to the far left lane. At the 3rd signal, turn left onto Hope Street which is right after you pass the Standard Hotel. Hope Street is a short cul-de-sac that runs into Los Angeles County Library; we are in the KPMG building, on the right hand side of the cul-de-sac.

Parking: There is a parking lot available for our building; it is the last driveway on the right hand side (lot is underground). Please take ticket and bring it to our suite to validate. We are able to validate for the first 30 minutes at drop off and pick up.

Take the elevator from parking to level T. Exit left out of the elevator and proceed straight to the doors that leads outside. Once outside on the terrace level, our door will be immediately on the left.

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# Our Staff



**Samantha, Center Director**

I have a Bachelor of Arts degree Early Childhood Education with a specialization in Trauma Studies and a Master of Arts in Child Development with a focus on Leadership in Education and Human Services from Pacific Oaks College School of Education. I love working at Bright Horizons because of all the relationships I have made and I am very excited to make partnerships with you!

In education since: 2008



**Liliana, Health & Safety Director**

I joined Bright Horizons in 2013 and went to college at Mount St. Mary's University. My Bachelor of Arts is in Child Development. I love working at Bright Horizons because I get to meet so many wonderful people including fellow teachers, children, and families.

In education since: 2013

## Our Teaching Staff

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. Through *Discovery Driven Learning™*, our teaching and learning framework, these talented educators focus on children's unique interests while supporting today's big milestones and tomorrow's success. We support our educators with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

## Bright Horizons at Los Angeles Hope Street

550 South Hope Street, T-235

Los Angeles, CA 90071

(213) 623-0072 | [hopestreet@brighthorizons.com](mailto:hopestreet@brighthorizons.com)

For *Bright Horizons Back-up Care™* reservations:

- ▶ **Visit** | [backup.brighthorizons.com](http://backup.brighthorizons.com)
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search "Bright Horizons" in the App Store/Google Play to find our Back-Up Care app

