



Bright Horizons at Los Angeles Hope Street

What to Expect

At Bright Horizons at Los Angeles Hope Street, your child will be safe, well cared for, loved and supported by our skilled teachers. Our carefully crafted back-up care program is there for every step, with age appropriate programs to encourage curious, happy, and confident children at every age and stage.

Our center has been welcoming families since 1995 for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, and many other events for children from 6 weeks to 12 years of age.

If you would like a virtual visit prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 213-623-0072 or hopestreet@brighthorizons.com.

Health & Safety

Bright Horizons is trusted by parents around the country to care for their children. We've implemented enhanced COVID-19 safety protocols to ensure that all of our health and safety practices in every center are informed by guidance from the CDC and state and local municipalities, and have the well-being of children, families, and staff at their core.

Enhanced Operating Protocols

- ▶ Nonessential visitors are not permitted in the center
- ▶ Posted health notice restricting entry
- ▶ Drop-offs/pick-ups are restricted to the lobby or outside the center
- ▶ Reduced class sizes – determined with reference to applicable local guidance
- ▶ Consistent groupings in separate classrooms
- ▶ Outdoor time limited to one group at a time, with limited back-to-back use of the play area

Enhanced Health and Hygiene Protocols

- ▶ Daily temperature and health check conducted on arrival
- ▶ Social distancing is practiced as much as possible
- ▶ Bright Horizons staff wear face masks/coverings
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and laundered items
- ▶ Enhanced COVID-19 exclusion policy restricting center access in the event of a suspected or known exposure

What to Bring

Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: backup.brighthorizons.com/account/login, and will need to be provided along with child's health and immunization records.

Meals & Snacks

Children in our care are provided a morning and afternoon snack consisting of a fruit, vegetable, protein or carbohydrate and milk. Lunch items should be brought in from home ready-to-serve and stored in a bag with ice packs, as needed. *Please note when packing your child's lunch that our center is nut-safe; this includes nut items and food items produced in a factory with nuts present.* In our infant classroom there is a fridge available for bottles; all bottles are to be prepared at home and will be warmed using a water bath method.

Items From Home

- ▶ Spare clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Crib-sized sheet and blanket for rest time
- ▶ Favorite toy, book, etc. to ease the transition or for rest time
- ▶ Packaged lunch and bottles (*as needed*)



Center Location

Bright Horizons Los Angeles Hope Street is located in the California Bank & Trust building (550 South Hope Street).

Driving Directions: From either direction on the 110 freeway, get off on 6th street and immediately move to the far left lane. At the 3rd signal, turn left onto Hope Street which is right after you pass the Standard Hotel. Hope Street is a short cul-de-sac that runs into Los Angeles County Library; we are in the California Bank & Trust building, on the right hand side of the cul-de-sac.

Parking: There is a parking lot available for our building; it is the last driveway on the right hand side (lot is underground). Please take ticket and bring it to our suite to validate. We are able to validate for the first 30 minutes at drop off and pick up.

Take the elevator from parking to level T. Exit left out of the elevator and proceed straight to the doors that leads outside. Once outside on the terrace level, our door will be immediately on the left.

Our Staff



Parents have called **Bright Horizons**[®] teachers “amazing” and “magical” for their remarkable ability to figure out what makes each child tick, and then zero in on those very things to support developmental milestones and ordinary moments.

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. By focusing on children’s unique interests, these talented educators work alongside children to support today’s big milestones and tomorrow’s success.

We support them with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

Bright Horizons at Los Angeles Hope Street

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For *Bright Horizons Back-up Care*[™] reservations

- ▶ **Visit** | backup.brighthorizons.com
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search “Bright Horizons” in the App Store/Google Play to find our app

