



# Bright Horizons Chicago East Loop

## What to Expect

At Bright Horizons Chicago East Loop, your child will be safe, well cared for, loved and supported by our skilled teachers. Our carefully crafted back-up care program is there for every step, with age appropriate programs to encourage curious, happy, and confident children at every age and stage.

Our center has been welcoming families since 1998 for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, and many other events for children from 6 weeks to 12 years of age.

If you would like a virtual visit prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 312-616-6690 or [eastloop@brighthouse.com](mailto:eastloop@brighthouse.com).

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## Health & Safety

Bright Horizons is trusted by parents around the country to care for their children. We've implemented enhanced COVID-19 safety protocols to ensure that all of our health and safety practices in every center are informed by guidance from the CDC and state and local municipalities, and have the well-being of children, families, and staff at their core.

### Enhanced Operating Protocols

- ▶ Nonessential visitors are not permitted in the center
- ▶ Posted health notice restricting entry
- ▶ Drop-offs/pick-ups are restricted to the lobby or outside the center
- ▶ Reduced class sizes – determined with reference to applicable local guidance
- ▶ Consistent groupings in separate classrooms

### Enhanced Health and Hygiene Protocols

- ▶ Daily temperature and health check conducted on arrival
- ▶ Social distancing is practiced as much as possible
- ▶ Bright Horizons staff wear face masks/coverings
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and laundered items
- ▶ Enhanced COVID-19 exclusion policy restricting center access in the event of a suspected or known exposure

# What to Bring

## Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: [backup.brighthorizons.com/account/login](https://backup.brighthorizons.com/account/login), and will need to be provided along with child's health, immunization records, and birth certificate (a requirement in the city of Chicago).

## Meals & Snacks

Children in our care are provided a morning and afternoon snack consisting of a fruit, vegetable, protein or carbohydrate and milk. Lunch items should be brought in from home ready-to-serve and stored in a bag with ice packs, as needed. *Please note when packing your child's lunch that our center is nut-safe; this includes nut items and food items produced in a factory with nuts present.* We also offer an optional lunch program, contact us for more details. In our infant classroom there is a fridge available for bottles; all bottles are to be prepared at home and will be warmed using a water bath method.

## Items From Home

- ▶ Spare clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Crib-sized sheet and blanket for rest time
- ▶ Favorite toy, book, etc. to ease the transition or for rest time
- ▶ Packaged lunch and bottles (*as needed*)



## Center Location

Our back-up child care center is conveniently located on "The Magnificent Mile" in Downtown Chicago.

We share a building with Argosy University, the Fox television network, and CVS Pharmacy; in the heart of the Michigan Avenue shopping district. Attractions like Millennium Park are just a block away and The Art Institute of Chicago is also within walking distance of our center.

Parking: We validate parking for 30 minute drop-off and pick-up in the Michigan Plaza parking garage located on lower Wacker.

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# Our Staff



## Jenny, Center Director

I believe in the quality of care that they provide for children and families that they serve. I believe that we touch many lives while working in back-up care. I have always wanted to have an impact on children's lives. Children are my passion and my weakness. Especially in times like the world is going through, our children need a safe place where they can be unique individuals that express themselves and feel safe.

In education since: 2006

## Our Teaching Staff

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. By focusing on children's unique interests, these talented educators work alongside children to support today's big milestones and tomorrow's success. We support them with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

**Bright Horizons Chicago East Loop**  
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For *Bright Horizons Back-up Care*™ reservations

- ▶ **Visit** | [backup.brighthorizons.com](http://backup.brighthorizons.com)
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search "Bright Horizons" in the App Store/Google Play to find our app

