



Bright Horizons at Blue Cross Blue Shield of North Carolina

What to Expect

At Bright Horizons at Blue Cross of North Carolina, your child will be safe, well cared for, loved, and supported by our skilled teachers. Our carefully crafted back-up care program offers age-appropriate programs to encourage curious, happy, and confident children at every age and stage.

[View our virtual tour!](#)

Our center has been welcoming families since 2006 for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, and many other events for children ages 6 weeks to 12 years.

If you would like a virtual visit prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 919-765-2437 or bcbs.nc@brighthorizons.com.

Health & Safety

Bright Horizons is trusted by parents around the country to care for their children. We've implemented enhanced COVID-19 safety protocols to ensure that all of our health and safety practices in every center are informed by guidance from the CDC and state and local municipalities, and have the well-being of children, families, and staff at their core.

In response to the ongoing challenges of COVID-19, we are practicing the following enhanced protocols at our centers:

- ▶ Daily health checks required prior to care, which must include a temperature check of each household member to ensure that no one in the household has a fever. Anyone with symptoms, or known exposure, will be excluded.
- ▶ Only essential or authorized visitors permitted inside
- ▶ Outdoor time with limited back-to-back use of the play area
- ▶ All staff in the center wear masks
- ▶ Children 2+ strongly recommended to wear masks
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and laundered items
- ▶ Enhanced COVID-19 exclusion policy restricting center access in the event of a suspected or known exposure
- ▶ All staff members strongly encouraged to be vaccinated or undergo weekly COVID-19 testing

What to Bring

Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: backup.brighthorizons.com/account/login, and will need to be submitted along with your child's health and immunization records.

Meals & Snacks

Children in our care are provided breakfast and morning/afternoon snacks. Meals and snacks consist of a fruit, vegetable, protein, carbohydrate, and milk. In our infant classroom there is a refrigerator available for bottles; all bottles are to be prepared at home and will be warmed using a water bath method. *Please note, our center is a nut safe environment and we ask for you to not pack any nut items for your child.*

Items from home

- ▶ Spare clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Favorite toy, book, etc. to ease the drop-off transition or for rest time
- ▶ Ready-to-eat lunch and bottles (*as needed*)



Center Location

We are located on the Blue Cross Blue Shield Campus in the Commons Building. The building sits on the left side of the road after going around the traffic circle.

We have designated 15 minute parking in front of the Commons Building for convenient drop-off and pick-up.

Our Staff



Leslie, Center Director

In education since: 2012

Our Teaching Staff

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. Through *Discovery Driven Learning™*, our teaching and learning framework, these talented educators focus on children’s unique interests while supporting today’s big milestones and tomorrow’s success. We support our educators with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

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For *Bright Horizons Back-up Care™* reservations:

- ▶ **Visit** | backup.brighthorizons.com
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search “Bright Horizons” in the App Store/Google Play to find our Back-Up Care app

