



Welcome to The Citi Children's Center at 388 Greenwich

What to Expect

At The Citi Children's Center at 388 Greenwich, your child will be safe, well cared for, loved, and supported by our skilled teachers. Our carefully crafted back-up care program offers age-appropriate programs to encourage curious, happy, and confident children at every age and stage.

[View our virtual tour!](#)

Our center has been welcoming families since 1997 for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, and many other events for children ages 6 weeks to 13 years.

If you would like a virtual tour prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 212-816-7700 or citi388@brighthorizons.com.

Health & Safety

Bright Horizons is trusted by parents around the country to care for their children. We've implemented enhanced COVID-19 safety protocols to ensure that all of our health and safety practices in every center are informed by guidance from the CDC and state and local municipalities, and have the well-being of children, families, and staff at their core.

In response to the ongoing challenges of COVID-19, we are practicing the following enhanced protocols at our centers:

- ▶ Daily health checks required prior to care, which must include a temperature check of each household member to ensure that no one in the household has a fever. Anyone with symptoms, or known exposure, will be excluded.
- ▶ Only essential or authorized visitors permitted inside
- ▶ Outdoor time with limited back-to-back use of the play area
- ▶ All staff, adults, and parents in the center wear masks
- ▶ Children 2+ strongly recommended to wear masks
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and laundered items
- ▶ Enhanced COVID-19 exclusion policy restricting center access in the event of a suspected or known exposure
- ▶ All staff members strongly encouraged to be vaccinated or undergo weekly COVID-19 testing

What to Bring

Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: backup.bright Horizons.com/account/login, and will need to be submitted along with your child's health and immunization records.

Meals & Snacks

Children in our care are provided a morning and afternoon snack consisting of a fruit, vegetable, protein or carbohydrate, and milk. Lunch items should be brought in from home, ready to serve, and stored in a bag with ice packs, as needed. *Please note when packing your child's lunch that our center is nut-safe.* In our infant classroom there is a fridge available for bottles; all bottles are to be prepared at home and will be warmed using a water bath method.

Items From Home

- ▶ Spare clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Crib-sized sheet and blanket for rest time
- ▶ Favorite toy, book, etc. to ease the drop-off transition or for rest time
- ▶ Ready-to-eat lunch and bottles (*as needed*)



Center Location

Our center is located in the 388 Citi building (between N. Moore and Beach Street) on the 1st floor. Our center is for Citi employee families.

Public Transportation: Our center is accessible from the A, C, or E, subway lines to Canal Street. Exit on Walker Street and walk West to Beach Street passing Beach Street Park and 1st Precinct until Greenwich Street. You can also take the 1 train to Franklin Street and walk West to Greenwich Street, then right toward N. Moore.

Our Staff



Ninoska, Director

I love Bright Horizons because it offers me the opportunity to impact family lives.

In education since: 2002



Vanessa, Health and Safety Director

I love Bright Horizons because have the opportunity to help both children and teachers grow and be the best they can be.

In education since: 2012

Our Teaching Staff

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. Through Discovery Driven Learning™, our teaching and learning framework, these talented educators focus on children’s unique interests while supporting today’s big milestones and tomorrow’s success. We support our educators with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

The Citi Children's Center at 388 Greenwich

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(212) 816-7700 | citi388@brighthorizons.com

For *Bright Horizons Back-up Care*™ reservations:

- ▶ **Visit** | backup.brighthorizons.com
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search “Bright Horizons” in the App Store/Google Play to find our Back-Up Care app

