



Living Well | **YOU**
@PNC

Welcome to The O'Brien Family Center

What to Expect

At The O'Brien Family Center, your child will be safe, well cared for, loved, and supported by our skilled teachers. Our carefully crafted back-up care program offers age-appropriate programs to encourage curious, happy, and confident children at every age and stage.

[View our virtual tour!](#)

Our center has been welcoming families since 2000 for their back-up, school vacation, and summer care needs. We offer engaging programs for children from 6 weeks to 13 years of age.

If you would like a virtual tour prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 412-768-5437 or pnc@brighthorizons.com.

Health & Safety

Bright Horizons is trusted by parents around the country to care for their children. We've implemented enhanced COVID-19 safety protocols to ensure that all of our health and safety practices in every center are informed by guidance from the CDC and state and local municipalities, and have the well-being of children, families, and staff at their core.

In response to the ongoing challenges of COVID-19, we are practicing the following enhanced protocols at our centers:

- ▶ Daily health checks required prior to care, which must include a temperature check of each household member to ensure that no one in the household has a fever. Anyone with symptoms, or known exposure, will be excluded.
- ▶ Only essential or authorized visitors permitted inside
- ▶ All staff, adults, and parents in the center wear masks
- ▶ Children 2+ strongly recommended to wear masks
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and laundered items
- ▶ Enhanced COVID-19 exclusion policy restricting center access in the event of a suspected or known exposure
- ▶ All staff members strongly encouraged to be vaccinated or undergo weekly COVID-19 testing

What to Bring

Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: backup.brighthorizons.com/account/login, and will need to be submitted along with your child's health and immunization records.

Meals & Snacks

Children in our care are provided a morning snack, lunch, and an afternoon snack consisting of a fruit, vegetable, protein or carbohydrate, and milk. Lunch items can be brought in from home, ready to serve, and stored in a bag with ice packs, as needed. *Please note when packing your child's lunch that our center is nut-safe.* In our infant classroom there is a fridge available for bottles; all bottles are to be prepared at home and will be warmed using a bottle warmer.

Items From Home

- ▶ Spare clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Favorite toy, blanket, book, etc. to ease the drop-off transition or for rest time
- ▶ Ready-to-eat lunch and bottles (*as needed*)



Center Location

North - Veterans Bridge, 6th Street. Follow until the end of the street turn left onto First Ave. Parking in front of the building.

South - Fort Pitt Tunnel - From the right lane, take 376E/Monroeville and exit onto Grant Street. Turn right on First Ave. Parking in front of the building.

East - From 376E, exit onto Grant Street. Turn right on First Ave. Parking in front of the building.

West - 376 East to the Fort Pitt Tunnel. Exit towards Monroeville. Take Grant St exit at 2nd light. Turn right on First Ave. Parking in front of the building.

Our Staff



Tenisha, Center Director

I love Bright Horizons because there is a true commitment to the growth and development of the children, families, employees, and clients that they serve. Bright Horizons provides opportunities to grow and make a positive impact in the community and beyond.

In education since: 1998



Margaret, Health and Safety Director

I love Bright Horizons because I have the opportunity to watch the children grow from infancy to teens. I enjoy working for a company that strives for the highest quality care.

In education since: 2005

Anne, Lead Educator



I love Bright Horizons because this company has excellent core values and just walking into any Bright Horizons' center, one can see the dedication to learning present in each classroom. The teachers, curriculum, and classroom all work together to build the entire child every day. Watching the children make new discoveries, laugh, learn and have a safe place to just be themselves is what makes each and every day at Bright Horizons worthwhile.

In education since: 2003

Our Teaching Staff

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. Through *Discovery Driven Learning™*, our teaching and learning framework, these talented educators focus on children's unique interests while supporting today's big milestones and tomorrow's success. We support our educators with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

The O'Brien Family Center

500 First Avenue, Pittsburgh, PA 15219
(412) 768-5437 | pnc@brighthorizons.com

For *Bright Horizons Back-up Care™* reservations:

- ▶ **Visit** | backup.brighthorizons.com
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search "Bright Horizons" in the App Store/Google Play to find our Back-Up Care app

