



Bright Horizons @ UTC

BACK-UP CARE CANCELLATION POLICY

If you have a confirmed reservation and your plans for care change, please cancel your reservation promptly. Your cancellation will assist us in making every effort to accommodate other families' requests.

*Reservations must be cancelled **no later than 5:00 p.m. on the business day prior to the reserved day of care.** No-shows and late cancellations will be counted as a use for the purposes of utilization and the collection of copayments will apply.*