

Arrivals & Departures



Bright Horizons @ UTC is open Monday to Friday from 7:30 a.m. to 6:00 p.m. **Families are required to stay within their confirmed reservation arrival and departure times.** Those with a confirmed reservation departure of 6:00 p.m. are asked to pick up by 5:55 p.m. at the latest.

Our center staff schedules are based on the children's arrival and departure times. To stay in compliance with licensing ratios, we cannot take children in earlier and/or later than their designated time, unless otherwise approved in advance by center administration.

Late pick-up is not a normal program option and will only be considered an exceptional occurrence. It can be distressing for children to be left in the care of others after-hours. Staff work long days and expect to leave at the end of their scheduled times. Please allow enough time to arrive at the Center, pick up your child and leave by designated time.

If a child has not been picked up after closing and we have not heard from you, we will attempt to contact you and then the emergency contacts listed. Provisions will be made for someone to stay with your child as long as possible, but if we are unable to reach you or an emergency contact after two hours, we will call the local child protective services agency.