



October 20, 2014

Dear Families,

In early September Bright Horizons issued company-wide policies to limit the potential for exposure to the Ebola virus in our centers. Since then, we have regularly reviewed the policy, and out of an abundance of caution we have decided to take an even more conservative approach.

Our revised policy now states that any child with a household member who is being monitored for symptoms of Ebola for any reason or has travelled to an Ebola-impacted country must remain out of the center for a period of 21 days from the date that household member began being monitored for symptoms or departed the affected country. If after 21 days, both the child and the household member do not exhibit any symptoms of illness, the child will be able to return to the center.

As a reminder, we ask that families let us know in advance of any planned travel to impacted countries, and/or if you or anyone in your household are being monitored for symptoms.

While our policy exceeds CDC recommendations, we believe it is appropriately conservative given the young and vulnerable population of children we serve, and the nature of the child care environment itself, where teachers and children are in close contact through play, diaper changing and toileting, feedings and other normal center activities.

We will continue to monitor guidelines issued by the CDC, state and local health departments, as well as school systems, and we will not hesitate to review and enhance our policies or procedures again if necessary.

Some of the best practices to guard against exposure to Ebola are also good health practices under any circumstances. These include vigilant hand washing, proper cleaning and sanitizing of classrooms and equipment, and keeping children or adults with signs of illness home until they are well. We do this every day, and I want to thank parents for your help in the effort to keep our center, classrooms and the children in our care safe and healthy.

If you have any questions, please don't hesitate to speak with your director at any time.

Sincerely,

A handwritten signature in cursive script that reads "Mary Lou Burke-Afonso".

Mary Lou Burke-Afonso  
Executive Vice President of U.S. Center Operations  
Bright Horizons